From: UCPath, University of California
To: miguel_trujillo@sbcglobal.net
Subject: UCPath Alert: PayPath Salary Step Issue
Date: Friday, March 4, 2022 11:59:18 AM

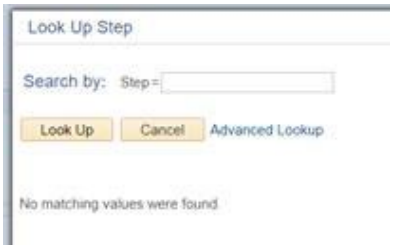
UCPath_Vertical response 650x126 Email Header 2

UCPath Alert: PayPath Salary Step Issue

To: IT, Business and Communication Leads

Action Request: Share as appropriate within your location

UCPath is experiencing a system issue when locations are processing a PayPath transaction that changes an employee's salary grade, plan and step. When selecting a step value as part of an employee's salary grade, plan and step change, the step look up will return no results, preventing transactors from completing the PayPath transaction.



If you need to immediately complete a PayPath salary grade, plan and step change transaction, please submit the transaction using the Mass PayPath (E-081) process.

We are working diligently to resolve the PayPath issue and will provide an update when more information is available.

We apologize for any inconvenience.

For other services, contact UCPath to speak with an associate Monday - Friday from 8:00 a.m. - 5:00 p.m. (Pacific Time) at (855) 982-7284.

Should you have IT related questions, please contact the Enterprise Operations

Center (EOC) at eoc2@ucop.edu or (510) 987-0363.

Thank you,
UCPath

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