**From:** UCPath Center, University of California
**Subject:** UCPath Notice: HR Transaction Processing Delays
**Date:** Wednesday, October 20, 2021 4:51:14 PM

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# UCPath Notice: HR Transaction Processing Delays

To: General UCPath Communications distribution

UCPath would like to remind our location partners of the higher volume of transactions during this fall season. As of **October 19, 2021**, the current processing time is between one to eight days (averaging seven days). We will continue working extended hours and weekends to help manage the increase in volume.

**Note:**

- For transaction scenarios requiring escalation or special handling, please continue to follow established escalation models
    - UCPath will prioritize monthly transactions submitted within payroll processing deadlines to ensure accurate payroll processing (please **do not** submit case inquiries to have the transactions escalated).

We appreciate your understanding and apologize for any inconvenience.

Thank you,

UCPath
(855) 982-7284
Monday - Friday from 8:00 a.m. - 5:00 p.m.

**ucpath.universityofcalifornia.edu**