From: UCRDBR on behalf of Departmental Benefits Representatives
To: ucrdbr@lists.ucr.edu
Subject: [UCRDBR] WEX Flexible Spending Account Data Issue
Date: Wednesday, September 8, 2021 3:40:25 PM
Attachments: image001.png
ATT00001.txt

UC RIVERSIDE
Human Resources
Benefits Office

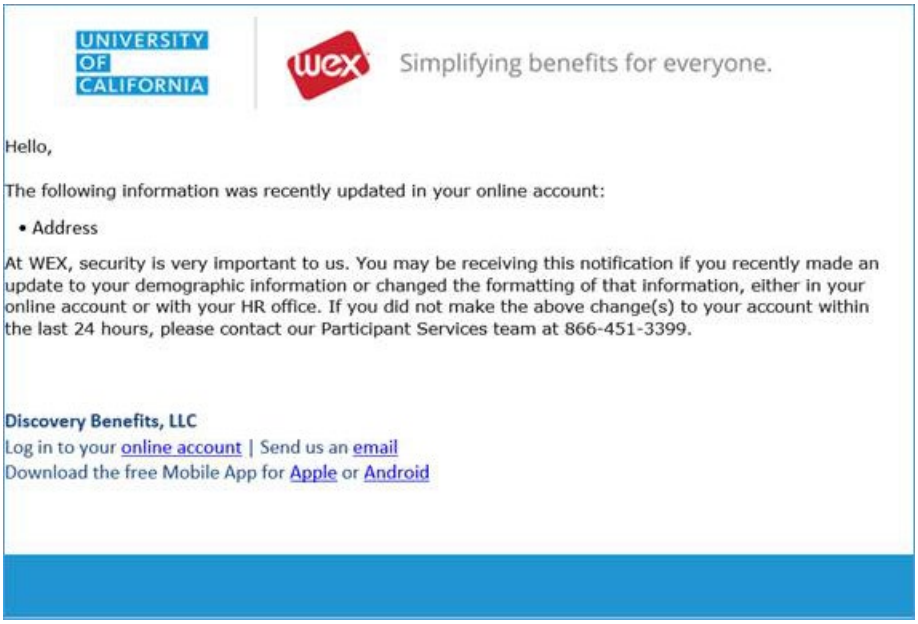
September 8, 2021

To: Department Benefits Representatives (DBRs)

From: HR Benefits Office

Re: WEX Flexible Spending Account Data Issue

UCOP has been notified that there is a problem with the UC Flexible Spending Accounts at WEX Health. Participants have received the following email with incorrect personal information in their WEX account.



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Hello,

The following information was recently updated in your online account:

- Address

At WEX, security is very important to us. You may be receiving this notification if you recently made an update to your demographic information or changed the formatting of that information, either in your online account or with your HR office. If you did not make the above change(s) to your account within the last 24 hours, please contact our Participant Services team at 866-451-3399.

Discovery Benefits, LLC
Log in to your online account | Send us an email
Download the free Mobile App for Apple or Android

UCOP is working with WEX to identify the issue and will share more information as it is received from WEX. In the interim, please reassure employees that UCOP is aware of the problem and that WEX will resolve it as quickly as possible.