The Navigator is provided to UCR staff who have operational responsibilities in the areas of Human Resources, Academic Personnel, and Business & Financial Services to convey key information on the UCR FOM|UCPath project implementation.

MESSAGE FROM THE SPONSORS

With the one year anniversary of the FOMUCPath implementation quickly approaching, we would like to take a moment to thank all of our colleagues that have implemented and are working directly with UCPath. The UCR Project Team is still working very hard to improve stability and the campus experience with UCPath, which has taken much longer than we had anticipated. We acknowledge that this has been a very significant effort and the system has not yet brought the efficiencies we had hoped for.

Recent progress has been hindered with the addition of two large campuses to the system in September. Since then we have observed that the significantly increased transaction and support volume has caused performance issues with the UCPath system which has led to delays in updating HRDW and SuperDOPE. The UCR Project Team is actively working with ITS to find ways to improve the performance of our local systems.

Unfortunately, we are also aware that graduate students continue to see issues with their paychecks. A communication has been distributed directly to them informing them that the Project Team and campus Shared Services Centers are now monitoring and auditing payroll data before checks are cut, allowing the campus to catch many errors and mitigate pay issues with the UCPath Center before payday. We encourage you to relate this information to any graduate students and post docs that you work with, and to advise them to email the UCR Academic Personnel Team at UCPATHhelp@ucr.edu if they find any issues with their paychecks. They may also visit the newly updated FAQ section on the FOMUCPath Academic Personnel webpage located at: www.ucrpath.ucr.edu. The Project Team and campus central offices have been working diligently on additional ways to alleviate the burden on graduate students and just this week have gained agreement with the graduate student union to allow UCR to use the pay cards for graduate students who desire to do so. This will allow for more rapid payments than previous options.

Finally, as part of the campus-wide Implementation Review, the FOMUCPath Client Experience Survey was emailed to operational staff (those with HR, AP, payroll and financial responsibilities) on November 1st. We strongly encourage you to complete this survey and provide your feedback before November 14. The purpose of this review is to examine all aspects of UCR’s interaction with UCPath and to identify the most critical improvements that can be made to UCR’s UCPath experience. Your feedback will be used, along with other key sources of information, to inform the priorities of this effort and to help us in developing solutions that benefit the campus. If you did not receive a link to the survey, please email fomucpath@ucr.edu.

As always, we appreciate your patience. If you have questions or concerns, academics can email UCPATHHelp@ucr.edu, and staff can email fomucpath@ucr.edu.
ITS is in the process of rolling out a new business intelligence tool, Power BI, which will give you the ability to create your own reports off of hundreds of data sources, including Excel spreadsheets and datasets created by ITS. The overall goal is to empower you, the end user, with the ability to create your necessary reports using this tool. The workshop will cover the breadth of Power BI capabilities and give you the ability to bring your data to life with live dashboards and reports. In the first part of the session, you will be led through a series of labs using sample data, teaching you the basic elements of Power BI. In the second part, you will apply what you’ve learned to produce a web and mobile enabled dashboard from your own dataset. The workshops will be hosted by Rightpoint, a Microsoft trusted partner. Please join us for one of the four hosted Microsoft Power BI Dashboard in a Day (DIAD) Workshops on November 14, 15, 16 and 19, 2018 from 8:30 am -5:00 pm in EUV 1101, University Village - Bldg E. Please register for one of the workshops through the UC Learning Center (LMS): http://ucrlearning.ucr.edu/. Click on Find a Course and search for “Microsoft Power BI Dashboard In A Day Workshop” to register.

OPERATIONAL STATUS UPDATE UCLA & UCSB

The UCPath Center continues to experience a high increase in call volumes, support cases, and performance issues. Due to this issue, there is a late delivery of the ODS updates, which means the program responsible for populating HRDW is not able to update before 8:00am, and must therefore be delayed to run in the evening hours. As a result, this causes HRDW to be two days behind rather than reflecting the previous day's activity as is customary. ITS is making incremental improvements to the programming within the HRDW population script so that it can complete in a shorter amount of time. ITS is also rigorously working with the system/database administrators to optimize the process to maximize performance. The goal is to make the programs to complete much more quickly so that even if the data is delivered late from the UCPath Center, everything can still be on time.

TRAINING UPDATE

The FOMIUCPath Training Team has recently released its first self-paced, interactive training module. Currently available via the LMS, the module covers the Onboarding New Hire process for Staff.

The first of many, this online module gives an end-to-end (ServiceLink to UCPath) overview of the New Hire Onboarding process for Staff employees. Both ServiceLink and UCPath system processes are demonstrated. Additional information is provided to ensure a timely and successful Onboarding transaction. Also demonstrated in the online module are best practices on how Onboarding Accountability Structure Initiators and Onboarding Accountability Structure Fulfillers can follow-up on the status of their request following ServiceLink Onboarding - New Hire request submission.

Intended audience for this module include: HR Business Partners, Onboarding Accountability Structure Initiators, Onboarding Accountability Structure Fulfillers, and Onboarding Shared Services Center Fulfillers.

The Onboarding – Staff New Hire module takes approximately 1 hour to complete and is available via the UC Learning Center LMS.

Any questions, concerns, or feedback regarding FOMIUCPath training can be sent to fomucpathtraining@ucr.edu.