Dear Colleagues,

**Project Implementation Progress**

UCSB and UCLA are now transacting in UCPath. UCR has been monitoring the conversion process and, as a result, has identified some new issues. We continue to work with the UCPath Center (UCPC) on resolving issues including the usual nightly update of data is not happening on time. With the addition of 77 thousand employees from UCLA and UCSB, the UCPC has also been experiencing an increase in calls and cases, which has significantly impacted their services and hold time. UCPC is adding staff to circumvent these issues, however, if you notice any issues or have any problems, please email us at: fomucpath@ucr.edu for staff or UCPathhelp@ucr.edu for faculty and other academics, including graduate students. We are all working hard to offset the impact on our campus and would like to once again thank you for your continued patience and understanding.

**Upcoming UCPath Activities**

- **Open Enrollment** - Review all of your plan options to make sure you’re still enrolled in the best benefits for you and your family. Highlights of this year’s Open Enrollment include low cost increases for most of UC’s medical plans and a few important changes, including new benefits eligibility rules for domestic partners, changes for Health Net Blue & Gold and new voluntary pet insurance.
  - Make sure to read your Open Enrollment booklet and visit the website to learn all about your choices for this year. Enroll or re-enroll in a flexible spending account (FSA). Your other benefits will continue if you don’t take action, but you must re-enroll each year to continue your FSA. While you are signed in to UCPath, make sure your personal information is up-to-date and complete. The day after you’ve enrolled, you can sign into UCPath to see your changes. Just go to Benefits > Benefits Summary and change the date to 1/1/2019 to see your 2019 benefits choices.
  - **Help and Resources**: From online FAQs to interactive webinars, you have many options for information and support during Open Enrollment. UCPath enrollment FAQs: For answers to top questions about enrolling in benefits through UCPath, see these FAQs.
    - **Interactive webinars**: Register for an interactive webinar to learn more about your choices this year and how to enroll via the UCPath portal.
      - Tuesday, Oct. 30, 9 to 10 a.m.
      - Tuesday, Nov. 6, 12 to 1 p.m.
      - Tuesday, Nov. 13, 2:30 to 3:30 p.m.
      - Thursday, Nov. 15, 7:30 to 8:30 a.m.
  - **Guide to Enrolling in Benefits**: This comprehensive guide walks you through the enrollment process from start to finish. This can also be found in the UCPath "search" box.
  - **Watch a pre-recorded Open Enrollment Demo**: Conducted by the UCPath Center Employee Services team, this pre-recorded presentation is just under 15 minutes and can be viewed by clicking on Completing Open Enrollment in UCPath - a How To Demo.
  - Should you have questions, click on “Ask UCPath Center” to submit an inquiry, or to speak with an associate, call 855-982-7284 from 8 a.m. to 5 p.m. (PDT) Monday – Friday.
• **UCPath Online Demonstrations** – The UCPath Center is conducting UCPath training for UCR employees to enhance their knowledge on the following:
  - Understand what has moved to UCPath and what remains on AYSO
  - Accessing UCPath through single sign-on and MFA authentication
  - How to navigate on UCPath online
  - Introduction to UCR Employee Self-Service

Meanwhile, the UCR project team continues to improve and resolve issues in the areas most critical to our campus community. We are here to help you resolve any paycheck issues that may occur. Paystubs should be available two days prior to payday via the UCPath portal; all employees are encouraged to review their paystubs prior to payday and immediately report concerns to [formucpath@ucr.edu](mailto:formucpath@ucr.edu) for staff or [UCPathhelp@ucr.edu](mailto:UCPathhelp@ucr.edu) for academics/grad students.

Thank you,

FOM|UCPath Team